



Improving access by confronting the workforce shortage

Meredith Poynter | Southwest Ohio Hub Director







The MHAC is a statewide member organization that unifies diverse local voices to advocate with the goals of:

- increasing awareness of issues impacting people with mental illnesses and addiction disorders, and
- advancing policies that positively impact Ohioans affected by mental illnesses and addiction disorders.









A Beautiful Mind Foundation Addiction Services Council Aetna OhioRISE Alcohol, Drug and Mental Health Board of Franklin County Alcohol, Drug Addiction and Mental Health Services Board of Cuyahoga County Apple of His Eye, Inc. Area Agency on Aging Region 9, Inc. Asurgent Health Athens HOPE **Beckett Springs Hospital Beech Acres Parenting Center** Beech Brook Benjamin Rose Institute on Aging Best Point Education & Behavioral Health Black Women Cultivating Change BrightView **Butler Behavioral Health Services** Canopy Child Advocacy Center Care Alliance Health Center CareSource Catholic Charities Diocese of Cleveland **CDC Mental Health Services**

Center for Addiction Treatment

The Center for Community Solutions

The Centers

Central Clinic Behavioral Health

El Centro de Servicios Sociales Child Focus, Inc. Cincinnati Children's Hospital Medical Center Cleveland Rape Crisis Center Clinton County Common Pleas Court Community Assessment and Treatment Services Community Behavioral Health Community Medical Services Coordinating Centers of Excellence at **NEOMED** Council on Aging of Southwestern Ohio County of Summit Alcohol, Drug Addiction & Mental Health Services Board Courage to Caregivers Cover2 Resources Crossroads Health Cuyahoga County Board of Developmental Disabilities Drug Free Clubs of America The Edna House for Women Educational Service Center of Northeast Ohio **Emerald Development and Economic** Network, Inc. (EDEN) **Epilepsy Association** Excel Development Company, Inc. First Step Home Foster Wallace Sheard Consulting

Found Village

Friendly Inn Settlement, Inc.

FrontLine Service

Gathering Hope House Glenwood Behavioral Health Hospital Goldberg, Quill & Associates, LLC Grant Us Hope Greater Cincinnati Behavioral Health Services Hamilton County Mental Health and Recovery Services Board Highland Springs Hitchcock Center for Women Hispanic UMADAOP Holistic Mental Health Network, Greater Cincinnati Hope Partnership Project Hopewell **IBH Addiction Recovery** Journey Center for Safety and Healing Lake County Alcohol, Drug Addiction and Mental Health Services Board Lake-Geauga Recovery Centers The LCADA Way The LGBT Community Center of Greater Cleveland LifeAct Lighthouse Youth & Family Services Lindner Center of HOPE Lorain County Free Clinic Lutheran Metropolitan Ministry Magnolia Clubhouse, Inc.

May Dugan Center

Medina County Alcohol, Drug Addiction & Mental

Health Board

Mental Health, Addiction and Recovery Services

Board of Lorain County

Mental Health America of Northern Kentucky and Southwest Ohio MetroHealth Miami University Center for School-Based Mental Health Programs MindPeace Murtis Taylor Human Services System NAMI Geauga County NAMI Greater Cleveland NAMI Lake County NAMI of Lorain County NAMI Southwest Ohio NAMI Urban Greater Cincinnati Network on Mental Illness National Association of Social Workers Ohio Chapter Region III Neighborhood Allies Neighborhood Family Practice **NEOH Solutions LLC** NewPath Child & Family Solutions New Housing Ohio Nexis Wellness The Nord Center Ohio Society of Addiction Medicine OhioGuidestone 1N5 Oriana House Our Daily Bread People, Places, and Dreams PLAN of Southwest Ohio

Positive Education Program Positive Leaps Practice Innovation Partners, LLC Problem Gambling Network of Ohio Project White Butterfly Psalms and Him, LLC Recovery Center of Hamilton County Recovery Resources Red Oak Behavioral Health Relink.org Removing The Stigma Rocky River Municipal Court The Salvation Army Harbor Light Complex Signature Health, Inc. Sisters of Charity Health System Stella Maris Steps to Wellness Talbert House **Tender Mercies** Thrive Peer Recovery Services UMADAOP of Cincinnati, Inc. UnitedHealthcare United Way of Greater Cleveland **Visiting Nurse Association** WARMI Mental Health Western Reserve Area Agency on Aging

WomenSafe, Inc.







- Improve funding for mental health and addiction prevention, treatment, and recovery services
- Support initiatives that strengthen the behavioral health system and improve access to care
- Address the youth mental health crisis
- Reduce stigma by raising awareness and education
- Address mental health and addiction disparities for systemically oppressed Ohioans
- Build and strengthen the behavioral health workforce

What we do Research









Get reports at mhaadvocacy.org







Access Inadequacy

The average delay between symptom onset of a mental health condition and treatment is 11 years. (NAMI)

More than one-third of adults who attempt suicide receive no mental health treatment. (JAMA, 2022)

While only 15% of total healthcare spending is on behavioral health treatment, behavioral health patients spur 57% of commercial healthcare spending. (Milliman, 2019)

Barriers to Care







Lack of Providers with Cultural & Linguistic Competency

Lack of Awareness

Behavioral Health Workforce Shortage

Affordability

Lack of Data

Racial-Ethnic Bias & Discrimination

Policy & System Barriers

Negative Sociocultural and Religious influences

The need to address disparities in access and coverage through innovative workforce strategies is more important now than ever – and these data points support it.

- 90% of Americans who meet the clinical criteria for addiction started using substances before the age of 18. 1 in 4 Americans who began using substances before age 18 have addiction, compared to 1 in 25 who began at age 21 or older.
- Child mental health emergency department visits in 2020, compared to 2019, rose 24% for children ages 5 to 11 and 31% for children 12 to 17.
- 45% of LGBTQ youth seriously considered attempting suicide in the past year.
- Black children ages 5 to 12 are twice as likely to die by suicide as their white counterparts

Behavioral Health Workforce Shortage

• 353% increase in demand for behavioral health treatment between 2013 and 2019. Demand rose sharply in 2020-21 and is anticipated to rise further by 2030.



- 380:1 The ratio of Ohioans who need behavioral health care to available mental health and substance use disorder professionals.
- More than 60% of Ohio behavioral health providers reported longer wait times for adults and youth mental health services from August to October 2021, and more than 50% reported longer waits for adult substance use disorder treatment.
- Stagnant behavioral health workforce salaries affect the workforce shortage at a time of intense need.







Lack of Awareness

Stigma

Lack of Diversity

Lack of
Culturally and
Linguistically
Competent
Care

Fragmented Care Delivery System

Sustainable Funding

"One size fits all"
Care Delivery

Lack of Data to Inform Strategies

Lack of Data to
Understand
Workforce Needs
in the Region

Lack of Data to Create Effective Messaging

Limited Number of Graduating Professionals

Inefficiency in Use of Current Workforce

Retention of Qualified Professionals

Pay Parity

Insurance Parity Compliance

Barriers to Licensure

Upfront Student Investments

Regional Behavioral Health Workforce Coalition

| Public | Care | Regional | Recruitmen | Public |
|--|---|---|--|---|
| Awareness | Delivery | Data & | t & | Policy |
| & Trust | System | Research | Retention | Advocacy |
| Lack of Awareness Stigma Lack of Diversity Lack of Culturally and Linguistically Competent Care | Fragmented Care Delivery System Sustainable Funding "One size fits all" Care Delivery | Lack of Data to Inform Strategies Lack of Data to Understand Workforce Needs in the Region Lack of Data to Create Effective Messaging | Limited Number of Graduating Professionals Inefficiency in Use of Current Workforce Retention of Qualified Professionals | Pay Parity Insurance Parity Compliance Barriers to Licensure Upfront Student Investments |

TO BUILD THE BEHAVIORAL HEALTH WORKFORCE OUR REGION NEEDS





What is the Coaltion?



Community-driven cross-sector collaboration to address short-term and long-term behavioral health workforce development barriers. The coalition's goals are to increase support, build evidence, and lead the scale-up of best practices that build the behavioral health workforce that our region needs.

GUIDING PRINCIPLES

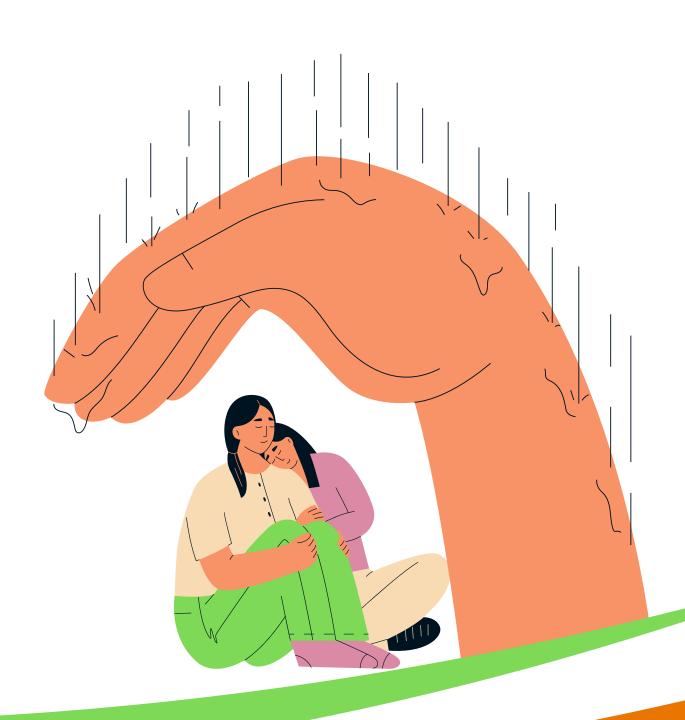
- Solution-focused
- Data / Metrics-driven
- Local-focus, but include state-level engagement
- Inform public funding strategies
- Strategies include DEI principles
- Include both policy and system change



Shared Vision

Behavioral healthcare is healthcare.

Everyone in our region can access the quality behavioral health care they need because its workforce reflects the communities it serves, is culturally and linguistically competent and has the capacity to meet everyone's behavioral health needs.



Advisory Committee



Sharron DiMario, Co-chair
UC Area Health Education Center

Meredith Poynter, Co-chair Mental Health & Addiction Advocacy Coalition

Pamela Massey
Workforce Council of SW Ohio

Marty Williams
The Health Collaborative

Sharon Custer Miami University Erin Day
Community First Solutions

Maureen Donnellan Talbert House

Debbie Gingrich
Best Point Education &
Behavioral Health

Suk-hee Kim Northern Kentucky University

Delaney Schrenk
University of Cincinnati

Kristina Scott United Way of Greater Cincinnati

Christi Valentini-Lackner PreventionFIRST!

Deanna Vietze
Brown County Board of Mental
Health & Addiction Services

Gloria Walker NAMI Urban Greater Cincinnati

Ashlee Young
Interact for Health

Coalition Members

Debbie Gingrich, Best Point Education & Behavioral Health Ashley Glass, Black Women Cultivating Change Deanna Vietze, Brown County MHAS Board

Joanna Lowery, Butler County MHARS Board Renee Mahaffey Harris, Center for Closing the Health Gap

Bonnie Olds Carson, Child Focus

Cassie Wardlaw, Cincinnati Children's Medical Center

Lisa Amlung, Cincinnati Children's Medical Center

Dr. Amber Kelly, Community Engagement Collective

Erin Day, Community First Solutions

Terri Bunting, Council on Aging of Southwestern Ohio

Nan Cahall, Council on Aging SWO

Cassidy Lekan, First Step Home

Ashlee Young, Interact for Health

Lisa Myers, Interact for Health

Michelle Lyndenberg, Interact for Health

Marilyn Schwemberger, Lindner Center for Hope

Meredith Poynter, Mental Health & Addiction Advocacy Coalition

Zach DeCamp, Mental Health & Addiction Advocacy Coalition

Amanda Shaw, Mental Health America NKY SWO

Matt Moore, Miami University

Sharon Custer, Miami University

Gloria Walker, NAMI Urban Greater Cincinnati NAMI

John Parran, NewPath Child & Family Solutions

Suk-hee Kim, Northern Kentucky University

Amanda Peters, Northern KY Office of Drug Control Policy

Jennifer Miller, NorthKey

Dr. Ruby Castilla, WARMI - Women's Mental Health

Christi Valentini-Lackner, PreventionFIRST!

Maureen Donnellan, Talbert House

Jennifer Hamilton, The Crossroads

Lauren Bartoszek, The Health Collaborative

Marty Williams, The Health Collaborative

Ta'Kiba S. Johnson, The Health Gap

Kristina Scott, United Way of Greater Cincinnati

Dana Harley, University of Cincinnati

Dr. Michael Wagner, University of Cincinnati

Dr. Lee Tyson, University of Cincinnati

Dr. Lisa Zimmer, University of Cincinnati

Delaney Schrenk, Student at University of Cincinnati

Sharron DiMario, University of Cincinnati Area Health Education Center

Pam Massey, Workforce Council of SWO

Audrey Treasure, Workforce Innovation Center Cincinnati Chamber

Dr. Jaylene Schaefer, Xavier University



Coalition Framework



Care Delivery System
Subcommittee

Regional Data & Research Subcommittee

Recruitment & Retention Subcommittee

Public Awareness & Trust Subcommittee

Advisory Committee Public Policy Advocacy Subcommittee

Shared Roadmap

Public Awareness & Trust

Public Awareness about Career Opportunities and Growth, Especially in Underserved Populations

Educate the Public, Employers, School Systems, and Health Plans about the Impact of Stigma on the BH Workforce

Build Awareness of Professionals in Other Systems and Sectors through Training (MHFA)

Care Delivery System

Determine the Workforce
Component and
Implement Strategies
that Improve Service
Delivery to Underserved
Populations

Evaluate the System and Role of each Organization Type and Determine Impact / Opportunities on the Workforce. Build Collaborative Relationships to Address Identified Opportunities

Evaluate Financial Models and Incentives through Integrated Care Models

Identify and Address
System Change Needs
through the Lens of
Different Geographic
Makeup and Populations

Regional Data & Research

Develop a Workforce Needs Assessment for the Region

Research Salary
Comparisons Across
Professions

Create List of Colleges and Universities in the Region and the Number of Seats and Current Demographics in each Program

Survey Providers about their Experiences with Insurance

Explore the Role of Financial Incentives on Workforce Capacity

Indentify Psychiatry
Residencies, Internships
and Trainings in Rural &
Underserved
Communities

Recruitmen t & Retention

Create Outreach
Strategies to Reach Those
Who Guide Students in
Career Selection, Such as
College Recruiters and
Advisors in Order to make
them Aware of the
Opportunities

Advocate for an Increase in the Number of Social Work and Counseling Students Able to be Enrolled in University Programs. Increase Number of Internship Sites

Establish a Career Path

Expand the Workforce through Paraprofessionals

Build Provider Resiliency, Mentoring Relationships

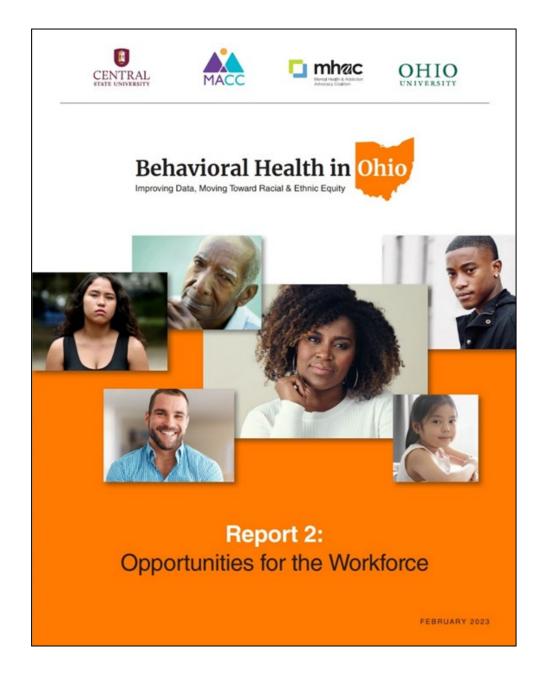
Public Policy Advocacy

Advocate for Higher Reimbursement Rates

Address Barriers to Licensure

Engage with Legislators and Enforcement Authorities about Behavioral Health Parity

Support Policies that
Expand Incumbent
Worker Training
Programs, Scholarships,
Internships, Field
Placements, and
Residency Positions







- According to the Association of Social Work Boards (ASWB) analysis of its licensing exam pass rate, White test takers had a pass rate of 83.9%, whereas Black test takers only had a pass rate of 45%.
- Considering all licensure types within Counselors and Social Workers (CSWs), White people make up proportionally more of the profession (80.87%) than Ohio's White population (77%) and Black CSWs (11.25%) number fewer than the Black population (12.5%).
- Although 12.5% of Ohioans identify as Black, only 4.68% of all Ohio psychologists are Black. Hispanic psychologists constitute 2.54%.
- As educational requirements increase for each level of Chemical Dependency Counselors (CDCs), Black professionals are increasingly underrepresented as compared to their White counterparts.













collaborative work of the Regional Behavioral Health Workforce Coalition, this newsletter is to share information with Coalition members so that we all can be informed when making decisions and identify projects that produces to the features timely resource documents as well as well as each other workforce in the projects of the coalition of th

Welcome to our First Edition!

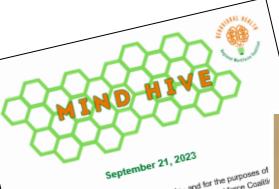
Welcome to our First Edition!

Welcome to the Regional Behavioral Health Workforce Coalition's new newsletter! The Coalition was formed by the Mental Health Addiction Advocacy Coalition and the University of Cincinnati Area Health Education Advocacy Coalition and the University of Cincinnati Area Health Education Advocacy Coalition and the University of Cincinnati Area Health Reduced Coalition and the University of Cincinnati Area Health Reduced Coalition and the University of Cincinnati Area Health Workforce Service of Coalition and the University of Cincinnation and Service of Cincinnation and C

Shared Roadmap Dashboard We have created this dashboard to track progress against she coalition's Shared Roadmap.

Public Awareness & Trust Subcommittee





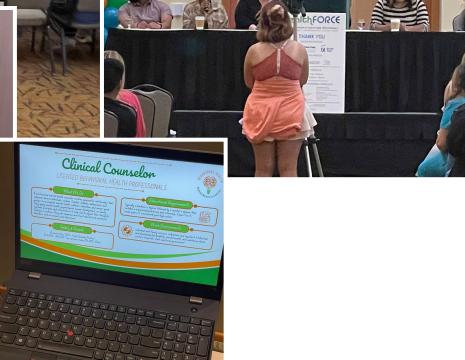
MNO HIVE means many minds, one body - and for the purposes of collaborative work of the Regional Behavioral Health Workforce Coalitive means are information with Coalition members so that we newsletter is to share information with Coalition members and read podcas be informed when making decisions and identify projects that need is informed when making decisions are well as webtinars and podcas to be informed when which good coalitions is also includes a cocess to be bravioral health workforce issues. It also includes with to behavioral health workforce issues. It also includes where we stand with Coalition's dashboard so shar you can review where we stand with coalition's dashboard so shar you can review where we stand with coalition's dashboard so shar you can review where we stand with coalition's dashboard so shar you can review where we stand with coalition and help support each other in getting over our calebrate our wins, and help support each other in getting over our calebrate our wins.

community-driven collaboration with providers, educators, 9 community-based organizations. Our goals are to increase community-based organizations to build the behaviors evidence, and scale up best practices to build the behaviors that our region needs.

We have created this dashboard to track progress ag Shared Roadmap.

Public Awareness & Trust Subco

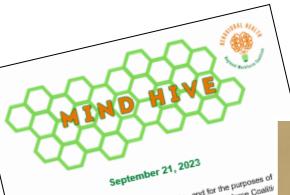
SCAN HER





Security Washington





MIND HIVE means many minds, one body - and for the purposes of collaborative work of the Regional Behavioral Health Workforce Coalitive newsletter is to share information with Coalition members so that we informed when making decisions and identify projects that need as the informed when making decisions and identify projects that podast features timely resource documents as well as webinars and podast features timely resource documents as suel. It also includes access to behavioral health workforce issues. It also includes access to behavioral health workforce issues. It also includes access to behavioral health workforce issues. It also includes access to behavioral health workforce issues. It also includes access to behavioral health workforce can review where we estand with coalitions and health workforce is a support of the coalition of th

Welcome to our First Edition

Welcome to the Regional Behavioral Health Workforce Coal

Welcome to the Regional Behavioral Health Workforce to the test of t

We have created this dashboard to track progress ag Shared Roadmap.

Public Awareness & Trust Subco

SCAN HER 11 SINIORAL HEAT Beding Workforce Coali



Ashlee Young Interact for Health

As the behavioral health workforce struggles to keep up with the inc demand across the state of Ohio, we need transparent cooperation your office in order to navigate these challenges. We look forward prompt response to this critical issue.











Social Work Cincinnati, OH-KY-IN MSA

Awards

The table below is a list of postsecondary awards in CIP 44.0701 that were granted by institutions located in the Cincinnati, OH-KY-IN MSA in the 2021 academic year.

| Schools | Certs & 2yr Awards ¹ | 4yr Awards ² | Post-Grad Awards ³ | Avg Net Price ⁴ |
|---|---------------------------------|-------------------------|-------------------------------|----------------------------|
| Northern Kentucky University | | 73 | 72 | 59,664 |
| University of Cincinnati-Main Campus | 1 | 59 | 63 | 522,767 |
| Miami University-Oxford | | 33 | 26 | \$24,345 |
| University of Cincinnati-Blue Ash College | 16 | | | 512,971 |
| University of Cincinnati- Clermont College | 12 | | | 58,152 |
| Xavier University | | 12 | | \$34,945 |
| Union Institute & University | | 10 | | 519,861 |
| Mount Saint Joseph University | | 9 | | \$18,646 |
| Total | 29 | 196 | 161 | |
| | | | | |

Occupation Details

As of 2023Q1, total employment for occupations linked to Social Work in the Cincinnati, OH-KY-IN MSA was 6,572. Over the past three years, linked occupations shed 42 jobs in the region and are expected to need in aggregate approximately 4,806 newly trained workers over the next seven years.

Snapshot of Occupations Linked to Social Work in the Cincinnati, OH-KY-IN MSA¹

| | Occupation | Current | | | | | 3-Year History | 7-Year Forecast | | | | | |
|---------|---|-----------|--------------------------------|------|--------|-----------------|--------------------------------|-----------------|-----------------|---------|-----------|----------------|---------------------|
| soc | | Empl | Mean Ann Wages ² | LQ | Unempl | Unempil Rate | Online Job Ads ³ | Ann % | Total Demand | Exits | Transfers | Empl Growth | Avg Ann Growth % |
| 21-1021 | Child, Family, and School Social Workers | 2,080 | \$49,400 | 0.84 | 21 | 1.0% | 76 | -0.2% | 1,637 | 510 | 928 | 198 | 1.3% |
| 21-1022 | Healthcare Social Workers | 1,247 | \$63,300 | 0.96 | 17 | 1.3% | 33 | 0.1% | 882 | 357 | 474 | 51 | 0.6% |
| 21-1023 | Mental Health and Substance Abuse Social Workers | 982 | \$45,900 | 1.14 | 64 | 6.1% | 265 | -0.5% | 731 | 361 | 289 | 80 | 1.1% |
| 11-9151 | Social and Community Service Managers | 959 | \$73,200 | 0.76 | 13 | 1.2% | 77 | 0.9% | 674 | 232 | 372 | 71 | 1.0% |
| 21-1029 | Social Workers, All Other | 434 | \$60,100 | 1.05 | 8 | 1.6% | n/a | -5.3% | 306 | 103 | 187 | 16 | 0.5% |
| 21-1092 | Probation Officers and Correctional Treatment Specialists | 330 | \$62,900 | 0.52 | 16 | 3.6% | 10 | -1.1% | 197 | 67 | 127 | 2 | 0.1% |
| 21-1019 | Counselors, All Other | 278 | \$45,500 | 0.72 | 6 | 2.0% | 1 | 2.7% | 212 | 90 | 112 | 11 | 0.6% |
| 21-1013 | Marriage and Family Therapists | 168 | \$62,300 | 0.30 | 5 | 2.7% | 1 | 5.2% | 110 | 51 | 47 | 13 | 1.1% |
| 25-1113 | Social Work Teachers, Postsecondary | 95 | \$76,400 | 1.08 | 2 | 1.7% | 3 | -0.3% | 58 | 30 | 26 | 2 | 0.3% |
| | Total - Linked Occupations | 6,572 | \$56,900 | 0.82 | 150 | 2.1% | 465 | -0.2% | 4,806 | 1,801 | 2,561 | 444 | 0.9% |
| | Total - All Occupations | 1,145,817 | \$59,500 | 1.00 | 40.129 | 3.4% | 54,592 | 0.2% | 972,361 | 392,268 | 552,232 | 27,861 | 0.3% |



September 21, 2023 MNO HIVE means many minds, one body - and for the purposes of collaborative work of the Regional Behavioral Health Workforce Coalitive means are information with Coalition members so that we newsletter is to share information with Coalition members and read podcas be informed when making decisions and identify projects that need is informed when making decisions are well as webtinars and podcas to be informed when washing as well as well as webtinars and podcas to be informed and podcas of the project of the purpose of the pu

Welcome to the Regional Behavioral Health Workforce Coali newsietter! The Coalison was formed by the Mental Health newsietter! The Coalison was formed by the Mental Area Health Advocacy Coalition and the University of Cincinnati Area Health Advocacy Coalition and the University of Cincinnati Area Health Advocacy Coalition and the University of Cincinnation and the University of Control of Coalition and the University of Community-driven coalistoration with providers, educators, community-based organizations. Our goals are to increasi community-driven collaboration with providers, educators, g community-based organizations. Our goals are to increase evidence, and scale up best practices to build the behaviors that our region needs.

We have created this dashboard to track progress ag Shared Roadmap.

Public Awareness & Trust Subco

To Register





HIGHER EDUCATION LEARNING CIRCLE:

BUILDING
THE BEHAVIORAL
HEALTH WORKFORCE





NOVEMBER 2, 2023 9:30 AM - 2:00 PM



COUNTRYSIDE YMCA 1699 DEERFIELD RD LEBANON, OH 45036









